



# STEPHEN MOORE

AMRT, ASD, OCT, WRT, FSRT

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**Corporate/Pittsburgh • Philadelphia, PA • Maryland & Washington D.C  
New York • New Jersey • Ohio • Indiana • Virginia • North Carolina • Kentucky**

## EDUCATION AND CERTIFICATIONS

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|--|------|
| <b>IAUA: Insurance Appraisal and Umpire Association, Inc.</b>  | 2023 |
| <ul style="list-style-type: none"><li>Obtained certification as a Certified Property Appraiser and Umpire (CPAU)</li></ul>   |      |
| <b>HAAG: Expert Roof Inspections</b>   | 2023 |
| <ul style="list-style-type: none"><li>Gained certification of Expert Residential and Commercial Roof Inspector.</li></ul>  |      |
| <b>Infection Control Practices in Health Care Construction (IRCA)</b>  | 2020 |
| <ul style="list-style-type: none"><li>Completed training workshop related to the application of infection control practices during construction activities in healthcare facilities.</li></ul> |      |
| <b>Institute of Inspection Cleaning and Restoration Certification (IICRC)</b>  |      |
| <ul style="list-style-type: none"><li>Received designation of Applied Microbial Remediation Technician (AMRT)</li></ul>  | 2010 |
| <ul style="list-style-type: none"><li>Received designation of Applied Structural Drying Technician (ASD)</li></ul>   | 2009 |
| <ul style="list-style-type: none"><li>Received designation of Odor Control Technician (OCT)</li></ul>  | 2008 |
| <ul style="list-style-type: none"><li>Received designation of Water Damage Restoration Technician (WRT)</li></ul>  | 2007 |
| <ul style="list-style-type: none"><li>Received designation of Fire and Smoke Damage Restoration Technician (FSRT)</li></ul>  | 2007 |
| <b>Occupational Safety and Health Administration (OSHA)</b>  |      |
| <ul style="list-style-type: none"><li>Completed OSHA 30-hour Training Course.</li></ul>  | 2006 |
| <ul style="list-style-type: none"><li>Completed OSHA 10-hour Training Course.</li></ul>  | 2005 |
| <b>Deer Lakes School District</b>  | 1998 |
| <ul style="list-style-type: none"><li>Received High School Diploma.</li></ul>  |      |

## PROFESSIONAL EXPERIENCE

### **Insurance Restoration Consultants, Inc.**

2023

#### *Consultant*

- Inspection of properties to make determinations on cause of damage, comparable pricing, and workmanship.
- Prepare detailed cause of damage reports & repair/replace estimates.
- Coordinating with all professionals associated with a project to reach an unbiased and amicable resolution.
- Oversee residential and commercial loss protocols.

### **Crawford & Company**

2021-2023

#### *Senior Property Adjuster*

- Investigation and adjusting of first and third-party property claims on behalf of the clients and carriers to work towards settlement and claim resolution.
- Utilized knowledge gained from years of experience in restoration, construction, property, mitigation, and policy to establish appropriate loss estimates and reserves.
- Efficiently Maintained expected case workload with high service standards, exceptional communication, and service.
- Completion of site inspections of the claimed damage, obtaining photos to depict and substantiate the losses, scope notes, and dimensions of the structures as needed.
- Often worked with expert witnesses, attorneys, claim examiners, staff adjusters, and public adjusters to confirm findings, support evaluations, and control claim costs.
- Negotiation of claims, estimates, scope, and settlements with the Insureds, contractors, public adjusters, and more to work towards an agreed-upon scope and cost of repairs.
- Prepared comprehensive reports summarizing detailed findings, policy information, scope, and settlement recommendations.
- Desk reviews of estimates and claims to determine scope, accuracy, unit cost evaluation, overlapping and duplication of scope, and estimate line items.
- Maintained consistent communication with all claim parties until the resolution of the claim.
- Mentored newer adjusters with construction and restoration knowledge, policy information and interpretation, and estimate writing assistance

### **BMS CAT of PA: dba FireDex of Pittsburgh**

2004-2021

#### *Senior Estimator*

- Setting appointments to scope and photograph damages, preparing accurate and cost-effective estimates for repairs and restoration, mitigation, and remediation, and negotiating cost & scope with adjusters and clients.

- Estimating losses due to water, fire, smoke, mold, wind, and vehicle impact up to \$250,000.
- Maintaining relationships with clients and insurance professionals during and after the project to ensure a smooth-running project and satisfied customers and clients.
- Former Co-chairman and Assistant Director of Safety for the company.
- Insurance program coordinating and program compliance with alacrity and contractor connection program losses and claims.
- Successfully completed IICRC training in several areas, completed “Successful Subrogation 1 & 2”, completed OSHA training, ICRA procedures, and lead training.

### **Straightline Corp**

1999-2004

#### *Field Superintendent and Shop Foreman*

- Scheduling fabrication of product.
- Scheduling installation of product.
- Maintaining schedules.
- Fabrication of millwork items, casework, and trim according to the AWI standards and required specs and approved drawings.

### **Vangura Surfaces**

1998-2004

#### *Fabrication and Quality Control*

- Fabrication of laminate countertops.
- Inspection of countertops to ensure the product was to customer specs.

***\*Appraisal & Litigation History Available Upon Request\****