



STEPHEN MOORE, AMRT, ASD, OCT, WRT, FSRT
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Pittsburgh * Central PA * Northeastern PA * New York/New Jersey * Maryland/DC
 Cleveland * Richmond * Raleigh * Charlotte * Indianapolis

EDUCATION AND CERTIFICATIONS

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| IAUA: Insurance Appraisal and Umpire Association, Inc. | 2023 |
| <ul style="list-style-type: none"> • Obtained certification as a Certified Property Appraiser and Umpire (CPAU) | |
| HAAG: Expert Roof Inspections – Commercial Course | 2023 |
| <ul style="list-style-type: none"> • Gained certification of Expert Commercial Roof Inspector. | |
| HAAG: Expert Roof Inspections – Residential Course | 2023 |
| <ul style="list-style-type: none"> • Gained certification of Expert Residential Roof Inspector. | |
| Infection Control Practices in Health Care Construction (IRCA) | 2020 |
| <ul style="list-style-type: none"> • Completed training workshop related to the application of infection control practices during construction activities in healthcare facilities. | |
| Institute of Inspection Cleaning and Restoration Certification (IICRC) | |
| <ul style="list-style-type: none"> • Received designation of Applied Microbial Remediation Technician (AMRT) 2010 • Received designation of Applied Structural Drying Technician (ASD) 2009 • Received designation of Odor Control Technician (OCT) 2008 • Received designation of Water Damage Restoration Technician (WRT) 2007 • Received designation of Fire and Smoke Damage Restoration Technician (FSRT) 2007 | |
| Occupational Safety and Health Administration (OSHA) | |
| <ul style="list-style-type: none"> • Completed OSHA 30-hour Training Course. 2006 • Completed OSHA 10-hour Training Course. 2005 | |
| Deer Lakes School District | 1998 |
| <ul style="list-style-type: none"> • Obtained High School Diploma. | |

PROFESSIONAL EXPERIENCE

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| Insurance Restoration Consultants, Inc. | 2023 |
| <i>Consultant</i> | |
| <ul style="list-style-type: none"> • Inspection of properties to make determinations on cause of damage, comparable pricing, and workmanship. • Prepare detailed cause of damage reports & repair/replace estimates. • Coordinating with all professionals associated on a project to reach an unbiased and amicable resolution. • Oversee residential and commercial loss protocols. | |

Crawford & Company

2021-2023

Senior Property Adjuster

- Investigation and adjusting of first and third-party property claims on behalf of the clients and carriers to work towards settlement and claim resolution.
- Utilized knowledge gained from years of experience in restoration, construction, property, mitigation, and policy to establish appropriate loss estimates and reserves.
- Efficiently Maintained expected case workload with high service standards, exceptional communication, and service.
- Completion of site inspections of the claimed damage, obtaining photos to depict and substantiate the losses, scope notes, and dimensions of the structures as needed.
- Often worked with expert witnesses, attorneys, claim examiners, staff adjusters, and public adjusters to confirm findings, support evaluations, and control claim costs.
- Negotiation of claims, estimates, scope, and settlements with the Insureds, contractors, public adjusters, and more to work towards an agreed-upon scope and cost of repairs.
- Prepared comprehensive reports summarizing detailed findings, policy information, scope, and settlement recommendations.
- Desk reviews of estimates and claims to determine scope, accuracy, unit cost evaluation, overlapping and duplication of scope, and estimate line items.
- Maintained consistent communication with all claim parties until the resolution of the claim.
- Mentored newer adjusters with construction and restoration knowledge, policy information and interpretation, and estimate writing assistance.

BMS CAT of PA: dba FireDex of Pittsburgh

2004-2021

Senior Estimator

- Setting appointments to scope and photograph damages, preparing accurate and cost-effective estimates for repairs and restoration, mitigation, and remediation, and negotiating cost and scope with adjusters and clients.
- Estimating losses due to water, fire, smoke, mold, wind, and vehicle impact up to \$250,000.
- Maintaining relationships with clients and insurance professionals during and after the project to ensure a smooth-running project and satisfied customers and clients.
- Former Co-chairman and Assistant Director of Safety for the company.
- Insurance program coordinating and program compliance with alacrity and contractor connection program losses and claims.
- Successfully completed IICRC training in several areas, completed "Successful Subrogation 1 & 2", completed OSHA training, ICRA procedures, and lead training.

Straightline Corp

1999-2004

Field Superintendent and Shop Foreman

- Scheduling fabrication of product.
- Scheduling installation of product.
- Maintaining schedules.
- Fabrication of millwork items, casework, and trim according to the AWI standards and required specs and approved drawings.

Vangura Surfaces

1998-2004

Fabrication and Quality Control

- Fabrication of laminate countertops.
- Inspection of countertops to ensure the product was to customer specs.