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Corporate/Pittsburgh • Philadelphia, PA • Maryland & Washington D.C New York • New Jersey • Ohio • Indiana • Virginia • North Carolina • Kentucky

EDUCATION AND CERTIFICATIONS

HAAG: Expert Roof Inspections

• Gained certification of Expert Residential Roof Inspector.

Institute of Inspection Cleaning and Restoration Certification (IICRC)

- Received designation of Water Damage Restoration Technician (WRT)
- Received designation of Carpet Cleaning Technician (CCT)
- Received designation of Applied Microbial Remediation Technician (AMRT)
- Received designation of Fire and Smoke Damage Restoration Technician (FSRT)
- Received designation of Odor Control Technician (OCT)

Xactimate 2015

- Obtained Level 1 Certification: Xactimate Fundamentals Verifies that a user has the foundational skills required to create an estimate from start to finish with Xactimate.
- Obtained Level 2 Certification: Xactimate Proficiency Confirms that a user has mastered the foundational Xactimate concepts as a power user and can use more intermediate Xactimate practices to increase their productivity, efficiency, and accuracy.

PROFESSIONAL EXPERIENCE

Insurance Restoration Consultants, Inc.

2023

Consultant

- Inspection of properties to make determinations on cause of damage, comparable pricing, and workmanship.
- Prepare detailed cause of damage reports & repair/replace estimates.
- Coordinating with all professional associated on a project to reach an unbiased and amicable resolution.
- Oversee residential and commercial loss protocols.

2024

SERVPRO Team Wall 2021-2023

Vice President

• Directly supervised 30 employees, delegated daily work assignments and ensured jobs were completed on time and within the estimated budget in all facets of restoration.

- Provided emergency remediation for property damage caused by water, fire, mold, storm, etc.
- Wrote estimates in large construction and mitigation estimates in Xactimate to submit to insurance companies for approval when they are too large for estimators.
- Collaborated with controller to ensure money is collected for proper cash flow.
- Coordinated with subcontractors on large projects.
- Managed a fleet of 15 company vehicles.
- Worked with all other parts of the company to ensure success (Marketing, Sales, Administration).
- Nearly tripled the yearly budget revenue in 2 years.
- Established credit accounts with Aramsco, Home Depot, and Sherwin Williams.
- Helped facilitate Storm losses in Florida and Vermont.

Quick Restoration 2019-2021

Founder/CEO

- Directly supervised seven employees, delegated daily work assignments, and ensured jobs were completed on time and within the estimated budget.
- Provided emergency remediation for property damage caused by water, fire, mold, storm, etc.
- Wrote estimates in Xactimate to submit to insurance companies for approval.
- Collaborated with controller to ensure money is collected for proper cash flow.
- Coordinate with subcontractors on large projects.
- Manage a fleet of five company vehicles.
- Oversee all marketing, advertising, and sponsorship activities.
- Brought in over \$800,000 in revenue during the first full year in business.
- Established credit accounts with Aramsco, Home Depot, and Sherwin Williams.

Mark 1 Restoration 2018-2019

Branch Manager

- Managed forty employees in all departments.
- Facilitated management staff meetings weekly.
- Oversaw job costs.
- Collaborated with controller to ensure money was collected to ensure proper cash flow.
- Met with project managers and superintendents to get updates on the progress of each job and ensure job completion percentage has been attained.
- Distributed emergency and repair job files to project managers.
- Assisted in training new staff on estimating software (Xactimate and Symbility), MICA moisture mapping software, and dash project management software.
- Hired new staff and terminated current staff when necessary.
- Oversaw Harrisburg branch office closure as requested by owner.
- Collaborated with project managers to ensure that estimates were written properly.
- Oversaw all Third-Party Administrator (TPA) programs to ensure targets were met and reviewed monthly metrics with staff.

Mark 1 Restoration 2016-2018

Senior Project Manager

- Worked with large loss adjusters to get scope and write estimates.
- Managed certain projects with superintendents to oversee projects to completion.
- Assisted Branch Manager by reviewing estimates with Mark 1 project managers.

Nationwide Insurance Company

2015-2016

Property Claims Specialist II

- Managed the claim process for the insured property owner.
- Worked with TPA Vendors to agree on scope of damages.
- Claim territory consisted of York, Adams, Franklin, Cumberland, Dauphin, and Mifflin counties for all types of property and third-party liability claims.

Mark 1 Restoration 2010-2015

Mitigation Supervisor and Project Manager

- Planned, scheduled, and coordinated all emergency service calls.
- Wrote mitigation and repair assignments for all TPA and non-TPA emergency files.
- Assisted the Branch Manager in the hiring and firing of employees.
- Assisted superintendents with job scheduling and material pick up on repairs.
- Ordered chemicals and managed inventory.

Mark 1 Restoration 2008-2010

Mitigation Head Crew Leader

- Oversaw technicians to coordinate emergency services.
- Trained new technicians.
- Assisted mitigation manager when on vacation or out sick.
- Ordered chemicals and managed inventory.
- Daily clean-up of trucks to prepare for the next day.

Mark 1 Restoration 2006-2008

Water Technician

- Performed emergency services and demolition on fire and water claims.
- Delivered materials for jobs as needed.
- Performed mold remediation.
- Assisted with on-call rotation to ensure prompt response to emergency calls.

Appraisal & Litigation History Available Upon Request